

RFBI 04020109

DOCUMENTS RELATING
to
**ANY REPORT, INCLUDING BUT NOT LIMITED TO
FD-302S, ELECTRONIC COMMUNICATIONS, AND
INSERTS, RELATING TO ANY COMMUNICATION BY
ANY PASSENGER ON BOARD ANY OF THE FOUR
FLIGHTS HIJACKED ON 9/11/2001 FOLLOWING THE
HIJACKING OF SUCH FLIGHT (INCLUDING VOICE
MAIL MESSAGES AND CALLS TO THE SOMERSET
COUNTY, PA EMERGENCY
(911 OPERATOR SERVICE).**

**RESPONSIVE
TO
REQUESTS #35-13
[PACKET #8]**

COMMISSION COPY

9/11 COMMISSION TASK FORCE **DOCUMENT DELETION CODES**

[As of August 11, 2003]

- "A"** - **SOURCE/INFORMANT INFORMATION** - Information, the disclosure of which would tend to reveal the identity of an informant or source where confidentiality is expressed or implied.
- "B"** - **FBI TECHNIQUES AND/OR METHODS** - Information on sensitive FBI techniques and/or methods which would impede or impair the effectiveness of that technique and/or method.
- "C"** - **NON-RELEVANT FBI CASE INFORMATION** - Information neither relevant nor responsive to the Commission's requests.
- "D"** - **FBI PENDING CASE INFORMATION** - Information which would impede or jeopardize a pending investigation of the FBI.
- "E"** - **STATUTORY** - Information legally prohibited from release by statute.
- "F"** - **PRIVACY/SECURITY** - Information, the disclosure of which would be an unwarranted invasion of the personal privacy or jeopardize the safety of law enforcement personnel and/or their family members
 - Material redacted under this code includes (1) social security numbers;
 - (2) date and place of birth; (3) home address and telephone numbers;
 - (4) personnel cell phone and pager numbers
- "G"** - **FOREIGN GOVERNMENT INFORMATION** - The identity of a foreign government and/or foreign service to include the names of foreign law enforcement employees/officials.

THE NATIONAL COMMISSION ON TERRORIST ATTACKS UPON THE UNITED STATES
COMMISSION DOCUMENT REQUEST
DOCUMENT REQUEST: DOCUMENT REQUEST #35-13

**SUBJECT: ANY REPORT, INCLUDING BUT NOT LIMITED TO FD-302S, ELECTRONIC COMMUNICATIONS, AND INSERTS, RELATING TO ANY
 COMMUNICATION BY ANY PASSENGER ON BOARD ANY OF THE FOUR FLIGHTS HIJACKED ON 9/11/2001 FOLLOWING THE HIJACKING OF
 SUCH FLIGHT (INCLUDING VOICE MAIL MESSAGES AND CALLS TO THE SOMERSET COUNTY, PA EMERGENCY (911 OPERATOR SERVICE).**

{DOCUMENTS SPECIFICALLY REQUESTED by COMMISSION STAFFER JOHN RAIDT}

PACKET #8

{JUNE 16, 2004}

DATE	TYPE of DOCUMENT	SUBJECT	TOTAL PAGES	BATE STAMP #s
09/11/01	INSERT	9/11 Personal Privacy	3	594-596
09/11/01	INSERT	9/11 Law Enforcement Privacy	1	597
09/11/01	FD 302	LEE HANSON	3	598-600
09/11/01	FD 302	JAMES R. CANDEE	1	601
09/11/01	FD 302	9/11 Personal Privacy	1	602
09/11/01	FD 302	LOUISE SWEENEY	1	603
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09/11/01	INSERT	9/11 Law Enforcement Privacy	1	605
09/12/01	DIRECTOR EC	MULTI-STATE BOMBING	2	606-607
09/12/01	DIRECTOR EC	MULTI-STATE BOMBING	3	608-610
09/12/01	CG EC	TWIN TOWER BOMBINGS	9	611-619
09/12/01	NF EC	TWIN TOWERS BOMBING MULTI-STATE BOMBING	2	620-621

DATE	TYPE of DOCUMENT	SUBJECT	TOTAL PAGES	BATE STAMP #s
09/12/01	TP EC	WORLD TRADE CENTER	3	622-624
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09/12/01	FD 302	9/11 Law Enforcement Privacy	1	627
09/12/01	FD 302	ELIZABETH GAIL HAYDEN	2	628-629
09/12/01	FD 302	HAIDY KERSHAW	1	630
09/13/01	DIRECTOR EC	MULTI-STATE BOMBING	2	631-632
09/13/01	SC EC	TWIN TOWERS BOMBING; MAJOR CASE 182	4	633-636
09/13/01	TP EC	PENTBOMB; TWIN TOWERS BOMBING; MULTISTAT BOMBING	2	637-638
09/14/01	WFO EC	TWIN TOWER BOMBING PENTBOMB	4	639-642
09/15/01	BS EC	TWIN TOWERS	3	643-645
09/15/01	CG EC	TWINBOMB	3	646-648
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09/18/01	FD 302	MARY TRAIN	3	650-652
TOTAL PAGES			59	

245A-NY-280350-IN
RWP:krp

1

Reference Rapid Start Control Number SL1040.

The following investigation was conducted on September 11, 2001, at St. Louis, Missouri:

Investigative Analyst (IA) [REDACTED] Federal Bureau of Investigation (FBI), St. Louis, Missouri, received a telephone call from an individual identifying himself as [REDACTED], phone number [REDACTED] (home) and [REDACTED] (work). [REDACTED] stated he had just been called by his mother in Easton, Connecticut who stated she had just been called by a local friend, Eunice Hanson. Hanson stated she had just been called by her son, Peter Hanson, who was on his cell phone and on an airline flight. He was accompanied by his wife, Sue Hanson. Peter Hanson said he was on a hijacked aircraft. [REDACTED] and his mother assumed this to be one of the airplanes involved in the September 11, 2001, Trade Towers, New York, New York incident.

The following investigation was conducted by Special Agent (SA) [REDACTED]:

[REDACTED] (determined to be a white male.
born [REDACTED]
[REDACTED] FBI Universal Index and National Crime Information Center negative) was telephonically contacted at his employment. [REDACTED] stated he was called by his mother, [REDACTED] on his cell phone, [REDACTED] between 8:00 and 8:15 AM, Central Daylight Time, September 11, 2001. She related that the Hansons in Easton had talked with her that morning. Their son, Peter Hanson, and his wife, Sue Hanson, had called the Hansons that morning from an airborne aircraft, on Peter Hanson's cellular phone. Peter Hanson said that their plane had been hijacked, the stewardess had been stabbed and killed, and they wanted to say good bye.

[REDACTED] called his mother's residence at the aforementioned telephone number with SA [REDACTED] participating in a conference call. [REDACTED] stepfather, [REDACTED] answered. [REDACTED] stated his wife was, at that time, visiting C. Lee Hanson and his wife, [REDACTED]. [REDACTED] said that Peter and Sue Hanson were on United Airlines Flight #11 traveling from

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Boston to Los Angeles that morning when they called Eunice Hanson.

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SA [REDACTED] 9/11 Law Enforcement Privacy [REDACTED] FBI Boston, was telephonically provided the above information.

SA [REDACTED] 9/11 Law Enforcement Privacy [REDACTED] FBI New Haven, was telephonically provided the above information.

REQ. #35-13

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9/11 First
Responder/Family
Privacy

265D-NY-280350
SKH:skh

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On 09/11/2001, SA [REDACTED] telephonically contacted SA [REDACTED] of the New Haven, Connecticut, office of the Federal Bureau of Investigation (FBI), telephone number [REDACTED]. SA [REDACTED] had telephonically interviewed LEE HANSON, [REDACTED], date of birth [REDACTED] earlier in the day. LEE HANSON is the father of PETER HANSON, who was on United Airline Flight 175 Boston to Los Angeles, which is one of the airplanes that crashed into the World Trade Center.

After being interviewed by SA [REDACTED], LEE HANSON was interviewed in person by SA [REDACTED] and another Agent. SA [REDACTED], after talking with LEE HANSON and other family members present at the HANSON residence, informed SA [REDACTED] that he (SA [REDACTED]) would write the FD-302 on the interview, and that there was no need to write an additional FD-302 concerning SA [REDACTED]'s telephonic interview.

The notes of SA [REDACTED]'s telephonic interview are being placed into the 1A section of this file.

9/11 Law
Enforcement
Privacy

REQ. #35-13

IN 32838

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FEDERAL BUREAU OF INVESTIGATION

Date of transcription 09/11/2001

LEE HANSON, [REDACTED],
telephone [REDACTED] was interviewed at his residence and
voluntarily provided the following information:

HANSON received a telephone call at his residence from his son, PETER BURTON HANSON, Date of Birth: 01/24/1969, Place of Birth: Bridgeport, CT. sometime before 9:00 A.M. this morning. His son indicated that the plane on which he was presently a passenger was being hijacked. LEE HANSON asked whether his son was joking but he knew from the serious tone in his voice that he wasn't. PETER HANSON repeated that his plane was being hijacked indicating "I think they've taken over the cockpit...an attendant has been stabbed...and someone else up front may have been killed. The plane is making strange moves. Call United Airlines,..Tell them it's Flight 175, Boston to LA."

LEE HANSON noted that his son was talking in a low tone, but not whispering. He believed his son was calling from his cellular telephone, which number he provided as (617) 921-1006.

LEE HANSON immediately phoned the Easton Police Department and spoke with Captain James Candee. He told Captain Candee about the substance of the call and asked for any assistance Candee could provide.

Within a matter of minutes, LEE HANSON received a second telephone call from his son. He recalled his son saying the following: "It's getting bad, Dad...A stewardess was stabbed...they seem to have knives and mace...They said they have a bomb...It's getting very bad on the plane...passengers are throwing up and getting sick...the plane is making jerky movements...I don't think the pilot is flying the plane...I think we're going down...I think they intend to go to Chicago or someplace and fly into a building."

LEE HANSON said he heard noise of a woman screaming in the background.

PETER HANSON continued, "Don't worry, Dad...if it happens it'll be very fast."

Investigation on 09/11/2001 at Easton, Connecticut

File # 265D-NY-280350

SA [REDACTED]
by SA [REDACTED]
9/11 Law Enforcement Privacy

Date dictated 09/11/2001

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Continuation of FD-302 of LEE HANSON, On 09/11/2001, Page 2

LEE HANSON said the call ended with his son saying "My God, my God..."

LEE HANSON could not say why the call ended abruptly. He did not know whether his son had hung up or whether the phone malfunctioned. He said he resisted the temptation to call his son right back because he did not want to place him in any more serious danger by having his cell phone ring on the plane.

PETER HANSON gave no additional information as to the identity, nationality, physical description, accents, etc. of the highjacker(s).

LEE HANSON took two sheets of notes during the two phone calls and he provided these notes to interviewing agents.

LEE HANSON indicated he could recall no additional information or background noise from the telephone calls other than the aforementioned sound of an unidentified woman screaming.

HANSON described his son as follows:

Name:	PETER BURTON HANSON
Sex:	Male
Race:	Caucasian
DOB:	01/24/1969
POB:	Bridgeport, Connecticut
Residence:	46 Painted Post Road Groton, Massachusetts
Home Telephone:	(978) 448-8874
Height:	Five feet, ten inches
Weight:	170-175 lbs.
Hair:	Balding red frizzy
Complexion:	Fair with freckles
Miscellaneous:	Regularly wore a Breitling wristwatch and antique wedding ring

PETER BURTON HANSON is employed as Vice-President of Marketing with TimeTrade.com of Newton, Massachusetts. He graduated from Northeastern University in Boston with a Bachelor of Science Degree in Business Administration and attained a Master's Degree in Business Administration (MBA) from Boston University.

HANSON was traveling to Los Angeles, California, to attend a business meeting and was accompanied on United Flight 175 by his wife, SUE KIM HANSON, born 07/23 (believed to be 38 years old), female, first

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Continuation of FD-302 of LEE HANSON, On 09/11/2001, Page 3

generation Korean, 5'3" height, 135 pounds, and their daughter and only child, CHRISTINE HANSON, born 02/23/1999. This was their first plane trip as a family and SUE HANSON was taking their daughter CHRISTINE to visit SUE's grandmother for the first time. Both of SUE HANSON's parents are deceased. SUE HANSON is a doctoral candidate in the medical field at Boston University.

LEE HANSON had traveled to Boston on Thursday, 09/06/2001, to visit with his son, daughter-in-law, and granddaughter. They were excited about their upcoming flight and indicated they intended to obtain seating in the bulkhead area behind the first-class seating so they could have more room for CHRISTINE to play. He is not certain where they were seated on the flight.

SUE KIM HANSON wears corrective eyeglasses and an antique wedding ring, like her husband PETER. Her and PETER's ring were the wedding band's of LEE HANSON's parents and had been handed down as gifts. The bands may have inscriptions and may have been cut to size from the original. Furthermore, PETER's ring may have been repaired.

LEE HANSON provided interviewing agents with a color photo portrait of his son's family. A digital color photograph was taken of the portrait by SA Donnelly.

LEE HANSON indicated that after receiving the calls from his son, he turned on the television to see whether the hijacking was being reported. He noted he began watching just in time to see the live footage of the second airliner crashing into the World Trade Center.

LEE HANSON received a telephone call this morning from an individual identifying himself as Special Agent [REDACTED] of the Chicago FBI Office with telephone number [REDACTED] SA [REDACTED]. He indicated he was calling HANSON because he received his name from United Airlines.

Present during portions of the interview was LEE HANSON's wife, EUNICE HANSON, his daughter [REDACTED] and her husband [REDACTED]

9/11 Law
Enforcement
Privacy

9/11 First
Responder/Family
Privacy

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FEDERAL BUREAU OF INVESTIGATION

Date of transcription 09/12/2001

JAMES R. CANDEE, Captain, Easton Police Department, 700 Morehouse Road, Easton, Connecticut (CT) 06612, telephone (203) 268-4111, was interviewed at the Easton Police Department headquarters and he voluntarily furnished the following information:

Captain CANDEE confirmed that LEE HANSON telephoned the Easton PD to advise of receipt of a telephone call from his son, PETER HANSON who was aboard the hijacked United Airlines Flight 175 which departed Boston.

According to Captain CANDEE, LEE HANSON called in on the Easton PD 911 line, which is digitally tape recorded, at approximately 8:55 a.m.

HANSON had related to CANDEE the same information, with less detail, than he had related to interviewing agents.

Captain CANDEE indicated he would secure the tape of the HANSON 911 call and copy it onto a separate cassette tape.

Captain CANDEE also spoke telephonically with FBI SA [redacted] of the New Haven Office and SA [redacted] of the Bridgeport Office regarding the above information.

9/11 Law
Enforcement
Privacy

Investigation on 09/11/2001 at Easton, Connecticut

File # 265D-NY-280350-NH
SA [redacted]
by SA [redacted]

Date dictated 09/12/2001

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9/11 First
Responder/Family
Privacy9/11
Personal
Privacy

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FEDERAL BUREAU OF INVESTIGATION

Date of transcription 09/12/2001

[redacted] social security account number [redacted] employed at United Airlines, Dickinson, North Dakota, 58601, work telephone number [redacted] home telephone number [redacted], was interviewed telephonically. After being advised of the identity of the interviewing Agent and the nature of the interview, she provided the following information:

At approximately 8:00 A.M. Mountain Time on 09/11/2001, [redacted] received a telephone call from [redacted] (phonetic), who called to ask for a telephone number to call and report a hijacking. [redacted] told [redacted] he had a family member, PETER HANSON, on a flight from Boston to Los Angeles. [redacted] did not say the number of the flight. PETER HANSON had called his father, LEE HANSON, and told him the plane was being hijacked. PETER HANSON told his father a stewardess had been shot, and that the plane was going to crash. [redacted] did not know the location of the plane or if it was one of the planes over New York City. [redacted] told [redacted] PETER HANSON was on the plane with his wife and two children.

[redacted] gave the interviewing Agent the phone number of LEE and EUNICE (mother) as [redacted].

Investigation on 09/11/2001 at Chicago, Illinois (telephonically)

File # 265D-NY-280350

Date dictated 09/12/2001

by SA [redacted]
9/11 Law Enforcement Privacy

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9/11 First Responder/Family Privacy

9/28/01

LOUISE SWEENEY, [REDACTED] Massachusetts
(MA), telephone number [REDACTED] was interviewed at her residence. Also present and participating in the interview was her husband, JOHN SWEENEY. SWEENEY was advised of the purpose of the interview and the identities of the interviewing agents. Thereafter, SWEENEY provided the following information:

On September 11, 2001, the morning of the terrorist attacks on the World Trade Center (WTC), SWEENEY's son, BRIAN DAVID SWEENEY, date of birth 8/10/63, home address [REDACTED] Barnstable, MA, called her from a phone aboard his plane, possibly from his cell phone, cell telephone number (508) 726-7377, to tell her that his plane had been hijacked. BRIAN SWEENEY may have been on United Airlines Flight 175. At the time of her son's call, SWEENEY noticed that the clock on her kitchen stove read 8:58 a.m. Her conversation with her son was mostly personal. However, with regard to the hijackers, BRIAN SWEENEY told his mother that, "I don't know who they are." SWEENEY also told his mother that the plane's passengers were thinking of storming the cockpit and he believed that the plane was flying somewhere over Ohio. SWEENEY ended his conversation by telling her, "they are coming back." He said goodbye and the call ended. Immediately after their call ended, LOUISE SWEENEY turned on her television and saw the second plane hit the WTC in New York City, New York.

BRIAN SWEENEY was a former F-14 pilot for the United States military. SWEENEY worked for BRANDESS CORPORATION, a Defense contractor located in California. JOE GOOSHATA (phonetic), work telephone numbers [REDACTED] and [REDACTED], was his supervisor.

JOHN SWEENEY provided the interviewers with a photograph of his sons. BRIAN SWEENEY is the individual on the left-hand side of the photograph.

9/11
Personal
Privacy

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SA
SA

9/11 Law Enforcement Privacy

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REQ. #35-13

302 46330

10/2/01

JULIE SWEENEY, home address [REDACTED]
Barnstable, Massachusetts (MA), was interviewed at the residence of
her in-laws, JOHN and LOUISE SWEENEY, [REDACTED]
Several other members of the SWEENEY family were present during the
interview, however, they did not participate in the interview.
SWEENEY was advised of the identity of the interviewing agents and
the purpose of the interview. Thereafter, SWEENEY provided the
following information:

JULIE SWEENEY is the wife of BRIAN DAVID SWEENEY, date of birth 8/10/63, a passenger on one of the hijacked flights, possibly United Airlines, Flight 175, which left Logan Airport, Boston, MA en route to California. On the morning of the terrorist attacks, BRIAN SWEENEY traveled to Boston's Logan Airport via Hyannis Airport, Cape Air. From Logan Airport, SWEENEY was traveling to California where he worked for BRANDESS CORPORATION (phonetic), a Defense contractor located in California. SWEENEY traveled with a black medium-sized, Pullman suitcase, cellular phone and a laptop computer. SWEENEY was dressed in jeans, denim shirt and a baseball hat. His flight reservations were made through his company.

After learning of the attacks, SWEENEY returned home to find that her husband had left a message, made from his cell phone aboard the plane, on their answering machine. The answering machine recorded that the message was left at approximately 8:58 a.m. SWEENEY's message to his wife was mostly personal in nature and did not provide any specific information with regard to the hijackers. However, SWEENEY did tell his wife that his plane had been hijacked and that he didn't know if he would be able to call her again.

9/11/01 Boston, MA

265A-NY-280350
SA [redacted] 9/11 Law Enforcement Privacy
SA

REQ. #35-13

302 46325

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265A-NY-280350-in
[redacted]

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Reference Lead Control Number: SF130

[redacted] The following investigation was conducted by SA [redacted] from 09/11/01 to 09/19/01, at Oakland, CA: Scott BUSA was contacted by SA [redacted] on 09/11/01. During the conversation BUSA mentioned that his sister, Mrs. Sweeney (nfi), was contacted by her husband, Brian Sweeney, before his flight crashed in Pennsylvania. BUSA advised that at that time, Mrs. Sweeney contacted the local FBI office in Boston, Massachusetts, to inform them of the developments aboard the flight.

On 09/14/01, SA [redacted] left a message on BUSA's voicemail for identifying information of the Special Agent in the Boston FBI Office that had talked to Mrs. Sweeney. On 09/18/01, BUSA left a message on SA [redacted] voicemail advising SA [redacted] in the Boston FBI Field Office was working with Mrs. Sweeney.

On 09/19/01, SA [redacted] was contacted in regards to the Sweeney family. SA [redacted] advised that she had interviewed the Sweeney family on 09/11/01.

(01/26/1998)

FEDERAL BUREAU OF INVESTIGATION

Precedence: PRIORITY

Date: 09/12/2001

To: FBI HEADQUARTERS

From: FBI HEADQUARTERS

Approved By: [Redacted]

Drafted By: [Redacted]

Case ID #: 265D-HQ-1348101 (PENDING)

9/11 Law
Enforcement
Privacy

Title: MULTI-STATE BOMBING

Synopsis: ICF #: HQ66

Details:

INFORMATION CONTROL FORM

Control Number: HQ66

Priority: PRIORITY Classification: SENSITIVE

Method of Contact: Telephone/Radio

Source: SA [Redacted]

Affiliation: FBI TAMPA

Phone Number: [Redacted]

Information Received Date: 09/11/2001 Time: 12:30 PM

9/11
Personal
Privacy

Prepared By: [Redacted]

Component/Agency: I&I/FEMA

Event: JAN SIGNOR W/SECURITY OFFICE AT KENNEDY SPACE CENTER SPOKE WITH MR. HANSON [Redacted] SAID HE RECEIVED PHONE CALL FROM SON PETER WHO WAS ON BOARD ONE OF THE HI-JACKED PLANES AND OVER HEARD

Event Date:

Time:

9/11 First
Responder/Family
Privacy

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References:

Categories:

Event Reviewed By:

9/11 Law
Enforcement
Privacy

Lead Required?: NO

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REQ. #35-13

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FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 09/12/2001

To: TAMPA

From: FBI HEADQUARTERS

Approved By: [REDACTED]

Drafted By: [REDACTED]

Case ID #: 265D-HQ-1348101 (PENDING)

9/11 Law
Enforcement
Privacy

Title: MULTI-STATE BOMBING

Synopsis: ICF #: HQ660

Details:

INFORMATION CONTROL FORM

Control Number: HQ660

Priority: ROUTINE Classification: UNCLASSIFIED

Method of Contact: Telephone/Radio

Source: SA [REDACTED]

Affiliation: FBI TAMPA

Phone Number: [REDACTED]

9/11
Personal
Privacy

Information Received Date: 09/11/2001 Time: 12:30 PM

Prepared By: [REDACTED]

Component/Agency: I&I/FEMA

Event: JAN SIGNOR WITH SECURITY OFFICE AT KENNEDY SPACE CENTER SPOKE WITH MR. HANSON [REDACTED] SAID HE RECEIVED PHONE CALL FROM SON PETER WHO WAS ONBOARD ONE OF THE HIJACKED PLANES AND OVERHEARD HIJACKERS TALKING ABOUT EIGHT (8) PLANES BEING HIJACKED. WOULD LIKE SIOC TO FOLLOW-UP.

9/11 First
Responder/Family
Privacy

Event Date: 09/11/2001 Time:

References:

Categories:

Event Reviewed By:

Lead Required?: YES

9/11 Law
Enforcement
Privacy

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000000609

LEAD (s):

Set Lead 1:

TAMPA

AT TAMPA, FL

Lead Control Number: HQ660
Assigned To "TAMPA" on 09/12/2001 at 4:37 AM

TAMPA INSURE CONTACT/INTERVIEW OF JAN SIGNOR WITH KENNEDY
SPACE CENTER CONDUCTED AND INFORMATION PROVIDED TO HQ-NYO

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REQ. #35-13

000000610

FEDERAL BUREAU OF INVESTIGATION

Precedence: PRIORITY

Date: 09/12/2001

To: Director

Attn: ITOS - SIOC

From: Chicago
Command Post
Contact: [redacted]

Approved By: [redacted]

9/11 Law
Enforcement
Privacy

Drafted By: [redacted]

Case ID #: 265D-NY-280350-CG (Pending)

Title: TWIN TOWER BOMBINGS
OO:NY

Synopsis: Summary EC with significant time line activity reported in captioned matter.

Enclosure(s): Copies of Rapid Start Time Line entries for the period of September 11, 2001 through 10:50 a.m. on September 12, 2001.

Details:

SEPTEMBER 11, 2001

8:45 AM At approximately 8:45 a.m., SA [redacted] received a phone call from Robert Combs, employed by GTE Airfone, 2809 Butterfield Road, Oakbrook, IL. Combs advised he was relaying information from GTE Airfone employee Lisa Jefferson. Jefferson was currently talking to a passenger on United Airlines (UA) Flight 93 which had left Newark, NJ at 8:00 a.m. and was traveling to San Francisco, CA. Passenger identified himself as Todd Beamer from Cranberry, NJ who advised his flight was just hijacked by three Arab individuals, two of whom had knives and one had a bomb strapped on his person. At this time Combs advised the call had been received at GTE Airfones, Oakbrook, IL office via a cell relay near Pittsburgh, PA. At approximately 9:15 a.m. Combs advised he was putting Jefferson on the phone and that a patch of Beamer's phone call to SA [redacted] was ready. Instead of patching Beamer's call, a party line call ensued in which Captain John Noon of The New York State Police was currently on the phone with whom he believed was the mother-in-law of UA Flight 93 passenger Jeremy Glick. The mother-in-law was relaying information her husband was currently obtaining from

BEST COPY

REQ. #35-13

CG 8

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To: Director From: Chicago
Re: 265D-NY-280350-CG, 09/12/2001

9/11
Personal
Privacy

Glick. Glick according to Noonan described one of the three hijackers as having a red box which was described as a bomb, and the others had knives. Noonan was also told by Glick's mother-in-law that the passengers had decided to rush the hijackers. Jefferson asked Beamer the location and number of passengers. Beamer advised there were 10 passengers in the front of the plane, 27 passengers in the back and five flight attendants. Beamer also believed the plane had changed course and advised one or all of the hijackers had entered the cockpit, locked the door and pulled the curtain. Captain Noonan advised some screams were heard from Glick's phone and then things were quiet, and no noise was heard except what appeared to be background noise. No further contact with Glick or Beamer was reported; and at 9:36 a.m. both Captain Noonan and Jefferson stated they lost the phone calls.

All area airports contacted and requested to report suspicious activity to FBI Chicago Command Post.

9:30 AM [REDACTED] taking flight from Atlanta to Chicago. A white female sitting in 22E lives in Atlanta, visiting Chicago found a diary in garbage can in Atlanta Airport. Last entry in diary stated 'Allah Will Be Served'. Female put diary on Air Tran Counter in the Atlanta Airport. [REDACTED] took Flight 26, 7:30 p.m. non-stop arrived Midway 8:30 p.m... Lead set for Atlanta for follow-up interviews.

10:00 AM [REDACTED] provided a Gets Line Account # for us to Use:
[REDACTED] = Destination Number.

10:20 AM United Airlines reported passenger Peter Hanson (Flight 175) called [REDACTED], Bridgeport, CT while the plane was still on the ground. Hanson called using a cell phone. Hanson told [REDACTED] he had just seen a stewardess shot. [REDACTED] called United Airlines Call Center, Dickinson, ND after he saw on TV what had happened in New York City. The customer Service Rep is [REDACTED] at home. [REDACTED] and Hanson Families interviewed.

10:44 AM [REDACTED] was on a Yahoo chat from Sunday 9/9/2001, called Jewish Chat Room. She has noticed an increase of threats. Sunday night - a Muslim screen name typed - in the next 48 hours, you Jews will be brought to your knees. [REDACTED] computer is at [REDACTED] Lead Pending.

10:45 AM SS [REDACTED] advised 2 flights crashed into (WTC) (UAL FL 175 Boston to LA) (UA FL 93 Newark to SF)

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Privacy

To: Director From: Chicago
Re: 265D-NY-280350-CG, 09/12/2001

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Privacy

10:59 AM United Airlines Flights #175 and #93 manifests obtained by FBI Chicago CP - 5 Muslim names on UA FL 93 manifest, 6 Muslim names on UA FL 175 manifest.

11:01 AM SSA [REDACTED]-Chicago-NRA advised that United Airlines has 30 inbound International Flights with no place to land. SIOC notified

11:10 AM [REDACTED] (F) advised Chicago Police Department (CPD) that several Arabs were at U-Store-I, 4995 Elston, Chicago, with a converted school bus and a truck and were either loading or unloading boxes approximately 10 inches X 5 inches. [REDACTED] unsure if they were unloading or loading boxes in bus and/or truck. [REDACTED] interviewed, security video tapes being duplicated and reviewed.

11:15 AM FBI Chicago personnel dispatched to City of Chicago Emergency Operations Center, FEMA Regional Operations Center, United Airlines (UA) Command Post, And UA Reservations Center.

11:20 AM FBI Chicago ERT Teams 1 and 2 requested to be deployed to Pennsylvania.

11:25 AM SA [REDACTED] relayed info that [REDACTED], a UAL reservationist advised he received a phone call from an unidentified female who said she received a cell phone call from her husband who was on Flight 93. The husband said they were taken over by Terrorists. A Flight Attendant was stabbed and they weren't going to make it.

11:26 AM Caller's niece converted to Islamic Faith when she married [REDACTED] (LNU) 6 yrs ago, niece is [REDACTED] but now has an Islamic name, unknown. [REDACTED] Per [REDACTED] other niece, [REDACTED] attended a week long meeting last week in NYC - of 'Brothers'. [REDACTED] fought in Afghan War and is an Extremist, unemployed, US Citizen, From VA. She is afraid [REDACTED] is involved in WTC. Interviews conducted, Leads set for Wisc. and NY Offices.

11:41 AM Caller received Long Distance cell phone bill yesterday. It had over 250 calls to Saudi Arabia. He got the cell 3 weeks ago. Has not used Long Distance. main number called was [REDACTED]. Cell phone co. is Star Network and Communications, 1 World Trade Center, Suite 2455, Long Beach, CA 90831. For info, nobody at cell company picking up (Answering) business phone today. [REDACTED] cell phone

9/11 Law
Enforcement
Privacy

BEST COPY

To: Director From: Chicago
Re: 265D-NY-280350-CG, 09/12/2001

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Privacy

number is [REDACTED]. Follow up with cell phone company pending.

11:45 AM Various Federal, State, and local agencies provide representation at FBI Chicago Command Post (CP). These agencies include US Marshals, US Secret Service, ATF, INS, Customs, US Postal Inspectors, Department of Defense, CIA, State of Illinois Governor's Office, and Chicago Police Department.

11:50 AM United Airlines provided flight information regarding their flights attacked/hijacked today.

United believes Flight UA 175 has crashed in New York City. Earlier Today, United Confirmed:

UA 93, Boeing 757 Aircraft, Departed From Newark, NJ, 8:01 local time bound for San Francisco, With 38 passengers on board, 2 pilots, 5 flight attendants. aircraft crashed near Johnstown, PA.

UA 175, Boeing 767 Aircraft, departed from Boston at 7:58 local time, bound for Los Angeles, with 56 Passengers Onboard, 2 Pilots, 7 Flight Attendants. United confirmed loss of this aircraft. United Dispatching Team to Johnstown, Pa, ASAP, to assist w/investigation and provide assistance to family members and the authorities and mobilized resources to assist FBI ET AL. United contact number 1-800-932-8555. Website: www.united.com.

11:50 AM SSA [REDACTED] provided UA flight attendant employee sheet, Sandra Bradshaw, who was on UA Flight 93 today. She called her husband from the plane during Flight Under Siege. Husband, Phil Bradshaw, [REDACTED] has information to provide about hijackers. Interview completed.

11:50 AM [REDACTED] was on a Continental Airlines Flight yesterday (9/10), The Flight (# unknown) left O'Hare at 1:00 p.m. direct from Newark. [REDACTED] was in seat 8D. An Arabic male (30-40 years old) was sitting next to him. Green saw a wallet with Canadian currency in the Arabic male's hand. The Arabic male was carrying an orange backpack. This Arab male was sweating heavily and was very upset when this flight was delayed and said he must make a connecting flight for Dulles. The Arab male was approximately 5'9, very heavy and 30-40 years old. Lead set to interview passenger - identified as [REDACTED]
[REDACTED]

9/11 First
Responder/Family
Privacy

BEST COPY

To: Director From: Chicago
Re: 265D-NY-280350-CG, 09/12/2001

12:04 PM Officer [REDACTED] CPD, located at [REDACTED] Building. She has with her a witness, [REDACTED] over the road truck driver who overheard two individuals with turbans, last night, having a conversation regarding driving a truck downtown and then leaving. [REDACTED] is with Officer [REDACTED] awaiting interview. Conversation took place believed to be I-294 & 79th St. Interview with [REDACTED] completed.

12:38 PM [REDACTED] said that he and his boss, [REDACTED] were at the Hilton Towers, Chicago, IL, last Tuesday, 9/4/2001. This Hilton is located off of Michigan Ave. [REDACTED] said that while in the lobby a man who looked Iranian tapped his boss on the shoulder and said to him something bad is going to happen then left. The Hotel Desk Clerk then told both [REDACTED] that they had his hotel reservation info on file. The Iranian also had a backpack with him at this time. Follow-up Pending.

1:04 PM [REDACTED] was returning from Kentucky, 7/14/2001, Via Greyhound. Two Arabic passengers on bus were reviewing flight manuals. Passengers claimed to be on their way to Flight School. [REDACTED] did not believe they were old enough or professional enough to be attending any type of training. Follow-up interview completed.

1:34 PM Complainant called to report that CG Police Officer [REDACTED], 20th District - CPD, [REDACTED] received a call from Portuguese speaking male of Jewish descent named [REDACTED] (LNU) earlier during evening of 9/7/01. Due to his limited command of English, [REDACTED] was referred to an interpreter named [REDACTED], from Language Line Company, 1-800-874-0271 (Code 6801), Hm Phone [REDACTED]. She reported that [REDACTED] explained that he works with an Iraqi gentleman only referred as [REDACTED] who told him that he was in possession of many forms of Bombs and Explosives and that when he retires from their employment at [REDACTED] he plans to place destruction devices in different public departments before de departs U.S.A. Complainant advised that he talked with [REDACTED]. The Interpreter, who informs that if necessary - her agency has capacity to check phone information for trace - to verify telephone number for [REDACTED] (LNU) who gave contact # [REDACTED] (SA [REDACTED] Sq CT-2). Follow-up pending.

2:02 PM SA [REDACTED] advised that United Airlines identified an employee (United) from Boston, who checked in Hamed Alghamdi, Hamza Alghamdi, Marwan Alshghhi And Mohald Alshehri, onto Fl 175 (Boston to LA).

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To: Director From: Chicago
Re: 265D-NY-280350-CG, 09/12/2001

Employee name is [REDACTED] United Airlines Employee [REDACTED]
She is based in Boston. Request that Boston interview [REDACTED]

4:11 PM CPD has received bomb threat to Sears Tower. Caller has made several prior calls. Male, Middle Eastern Accent. Call came from [REDACTED] at 16:04. CPD requesting FBI Agent attempt to ID subscriber info for this number. Subscriber to that number is [REDACTED] in Itasca, IL. Phone reported lost/stolen and service terminated except for 911 calls. Court order applied for cell site locations.

Threat against Sears Tower - Additional information provided by CPD 911 Center - Callers name is [REDACTED] (Phonetic), says he is part of Group Osa Bin Laden. Caller says 747 Flight #205 at 7:00 p.m. is the next to go down.

4:40 PM Grainger employee came to work morning of 9/11, distraught, told 2 female employees he had received call from his wife's family in Jordan 9/10, telling him of today's events. Follow up interviews of employees pending.

7:00 PM Web Site, Alt.fan.unabomber, Contains message of FC (Freedom Club) claiming responsibility for attacks. Website checked, not pertinent.

10:15 PM SA [REDACTED] spoke with Flight Attendant [REDACTED] DOB [REDACTED]

[REDACTED] for Continental Airlines, re a [REDACTED] who had been in her graduating class from Continental Flight Attendant School. [REDACTED] stated that in 1999, she and [REDACTED] were working together on flight when he made several anti-American statements which made her uncomfortable. [REDACTED] was fired from Continental sometime after the flight in 1999, and was subsequently hired by UAL as a Flight Attendant. [REDACTED] believes [REDACTED] is still a Flight Attendant with UAL. [REDACTED] was fired from Continental after an argument he had with another Flight Attendant. [REDACTED] but his address is unknown. [REDACTED] believes [REDACTED] maybe from Jordan. Interview with [REDACTED] pending.

11:03 PM Caller noted that Vin-American Israeli Shipping Co. moved out of the WTC on 9/1/01. She believes the timing of the move lends suspicion that the company may have had prior knowledge of terrorist incidents. Caller is familiar with company from personal business dealings. Lead set for NY Office.

11:15 PM SA [REDACTED] received the following info from Security at O'Hare: a Station Manager at United Airlines in Miami contacted UAL Headquarters in Chicago regarding info received from a UAL

To: Director From: Chicago
Re: 265D-NY-280350-CG, 09/12/2001

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Enforcement
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Privacy

Customer Service Rep in Miami. The Service Rep (Name Unknown at this Time) recalled a passenger who inquired about a One Way Ticket originating out of Miami to Boston to Las Vegas. The passenger, Al Sheha, specifically was interested in a Flight or a 767 which flew that route. It is not clear at this time where the ticket was purchased, but it was a United Airlines ticket purchased through an American Airlines (AA) Outlet. The ticket has an AA locator Number, FMSBUS. Sheha also purchased a United Airlines ticket for a flight originating out of Miami to Chicago to Jordan for 9-10-2001. SA [redacted] from the Dallas FBI Office [redacted] is currently tracking down the AA Locator Number with AA Headquarters in Dallas. Additional info received from [redacted]. Locator Numbers are dropped from the system after 3 days and automatically flushed to a subcontractor who puts the info on microfiche. The microfiche is then returned to AA 7 Days later for storage. [redacted] is attempting to obtain the info now. The Locator #1A questioned has been dropped from the system but AA is not sure when that occurred.

11:25 PM SA [redacted] relayed info that [redacted] a UAL reservationist advised he received a phone call from an unidentified female who said she received a cell phone call from her husband who was on Flight 93. The husband said they were taken over by Terrorists. A Flight Attendant was stabbed and they weren't going to make it.

SEPTEMBER 12, 2001

12:20 AM U/A Received Call at 12:20 AM, via Media Crisis Line. An American Airline employee, [redacted] identified self as [redacted] at Tulsa Airport for American Airlines. [redacted] said the 767 aircraft involved in crash spent past 3 nights in San Francisco. [redacted] said that another A/A employee observed a suspicious person looking around aircraft. [redacted] thought that Federal Law Enforcement in Oklahoma and San Francisco have been notified.

1:05 AM D/S [redacted] arrested a male of Middle Eastern descent for Drug DUI earlier this A.M. Subject was wandering around on the road and had left his rental car parked in the middle of the road facing the wrong direction. The car was due back 2 weeks ago and was rented in Louisville, Ky. Subject said he was staying w/friends but could not give any names. Nothing he said added up. The subject's name is [redacted]. He will be in DuPage Lock-up for a few hours then may post bail \$300.00.

To: Director From: Chicago
Re: 265D-NY-280350-CG, 09/12/2001

5:00 AM [REDACTED] stuck in Chicago was on Dallas to NY Flight. Speaks Arabic and some Ordo. Former address [REDACTED]
[REDACTED] Is a commercial pilot and was training in Dallas and then going to New York to get CFI and awaiting a job with Saudi Airlines. [REDACTED] willing to become 137. Will call back with a contact number and address when he gets to N.Y.

6:00 AM Fax Report: R.O. met with [REDACTED]
[REDACTED] on 09/11/2001, at 2131 [REDACTED] told me in summary: That she was in the 7-Eleven at listed address at 0900 Hrs on 09/11/2001, and overheard two male Arabs talking about the incident in NY. Both are employees of the store and were unaware of [REDACTED] presence in the store. One male said to the other, in English, "Don't tell anyone that your brother on that plane. The worse is yet to come." The two men noticed [REDACTED] in the store and started to talk to one another in a foreign tongue. [REDACTED] had not heard of the attack at that time and feels that the men felt they were talking to one another in confidence.

8:45 Am [REDACTED] saw a white car shown on the news this morning which was supposedly used by the terrorists to drive to the Boston Airport. [REDACTED] remembered that on 9/10/2001, at 5:40-5:50 AM, he was crossing the Canadian Border into the U.S. at Buffalo, NY when he noticed a car that looked like the one on TV crossing into the U.S. at the same time [REDACTED] was crossing. The vehicle was occupied by four Arab males.

11:00 PM SA [REDACTED] spoke with [REDACTED] who reported a conversation she had with her neighbor to the Joliet PD. On 8/19/01, [REDACTED] was called into her neighbor's house, as he wanted to tell her something. The neighbor, [REDACTED] who is of Middle Eastern descent, told [REDACTED] not to travel on 9/9/01. He told her not to tell anyone else or his life would be in danger.
[REDACTED]

12:40 PM SA [REDACTED] relayed the Reservationist [REDACTED] received a phone call from an individual identifying herself as [REDACTED] (Ph), telephone [REDACTED], inquiring about Alona Adraham (Ph) on Flt 175. Adraham is 6th passenger on Manifest. Caller wanted to know if Adraham was on the flight. [REDACTED] makes the inquiry like she wanted to make sure Adraham was on the flight. The Reservationist asked what nationality Adraham was. The caller said Israeli. Reservationist asked what language the

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Privacy

To: Director From: Chicago
Re: 265D-NY-280350-CG, 09/12/2001

passenger spoke. The caller said Hebrew and English. The Reservationist asked if the caller was family or friend and the caller advised "All I want to do is find out if she was on the flight-you can put me down as a friend." The caller could not spell the name of the passenger exactly."

♦♦

FEDERAL BUREAU OF INVESTIGATION

Precedence: IMMEDIATE

Date: 09/12/2001

To: Counterterrorism
New York
Sacramento

From: Norfolk
Squad 6
Contact: IA [redacted]

Approved By: [redacted]

Drafted By: [redacted]

9/11 Law
Enforcement
Privacy

Case ID #: 265D-NY-280350 (Pending)
265D-NY-280350-NF (Pending)

Title: TWIN TOWERS BOMBING
MULTI-STATE BOMBING
AOT

9/11
Personal
Privacy

Synopsis: To set lead for Sacramento to contact Darin Martin.

Details: At approximately 10:45 AM, 09/12/2001, the Norfolk Division received a call from [redacted] advised that he had received an e-mail message from his friend, [redacted] [redacted] pager number [redacted]

[redacted] e-mail message informed Aronson that their mutual friend, Brian Sweeney, was onboard Flight #77. According to the e-mail message, Sweeney had apparently contacted his wife while on board the plane and advised her that the plane was being hijacked and was going to go to cockpit to see if he could help out. [redacted] [redacted] did not know where Sweeney's wife could be reached but believed that she may reside in Boston, MA.

To: Sacramento From: Norfolk
Re: 265D-NY-280350, 09/12/2001

LEAD(s) :

Set Lead 1: (Adm)

COUNTERTERRORISM

AT WASHINGTON, DC

Read and clear.

Set Lead 2: (Adm)

NEW YORK

AT NEW YORK, NY

Read and clear.

Set Lead 3:

SACRAMENTO

AT SACRAMENTO, CA

Contact [redacted] or pager number
[redacted] to determine whereabouts of Brian Sweeney's widow.

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Privacy

♦♦

(01/26/1998)

FEDERAL BUREAU OF INVESTIGATION

Precedence: IMMEDIATE

Date: 09/12/2001

To: TAMPA

Attn: SIOC

From: TAMPA

Approved By: [Redacted]

Drafted By: [Redacted]

Case ID #: 265D-TP-280350

Title: WORLD TRADE CENTER

Synopsis: ICF #: TP17

9/11 Law
Enforcement
Privacy

Details:

INFORMATION CONTROL FORM

Control Number: TP17

Priority: IMMEDIATE Classification: UNCLASSIFIED

Method of Contact: Telephone/Radio

Source: [Redacted]

Affiliation: NASA

Phone Number: [Redacted]

Information Received Date: 09/11/2001 Time: 12:02 PM

9/11
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Privacy

Prepared By: [Redacted]

Component/Agency: I&I/FBI

Event: CALLER REPORTED THAT MR. [Redacted] CALLED THE SPACE CENTER TO REPORT THE FOLLOWING: EUNICE AND LEE HANSON [Redacted] RECEIVED A CELL CALL FROM THEIR SON PETER. PETER WAS ON BOARD THE HIJACKED PLANE FROM BOSTON. PETER HEARD THE HIJACKERS TALKING ABOUT 8 PLANES THAT WERE BEING HIJACKED.

9/11 First
Responder/Family
Privacy

TP 18

REQ. #35-13

000000622

Event Date: 09/11/2001 Time:

References:

Categories:

Event Reviewed By:

9/11 Law
Enforcement
Privacy

Lead Required?: YES

REQ. #35-13

000000623

LEAD (s) :

Set Lead 1:

TAMPA

AT TAMPA, FL

Lead Control Number: TP17
Assigned To "SIOC" on 09/11/2001 at 5:12 PM

[REDACTED] /MEMO-SIOC-ADVISE.....

9/11 Law
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Privacy

♦♦

REQ. #35-13

000000624

09/12/01

Todd Bailey, [REDACTED] was interviewed at his home. Also present during the interview were Todd's two aunts, both his mother's sisters, Barbara Pothier and Maureen Pothier. After being advised of the identity of the interviewing agent and the nature of the interview, Todd provided the following information:

Todd's father Garnet Bailey, also known as Ace, was on board United flight #175 bound for Los Angeles, CA, that crashed in to the World Trade Center and is presumed dead. Garnet Bailey made the trip from Boston to Los Angeles regularly as he is employed as the Director of Professional Scouting for the Los Angeles Kings of the National Hockey League. Garney was driven to Logan Airport by his wife, Katherine Bailey, at approximately 6:45am on 9/11/2001.

Garnet Bailey was sitting in the first class section of the aircraft along with his colleague Mark Bavis, also a scout for the L.A. Kings.

Shortly before 9:00am, Katherine received a telephone call at home on her business line, [REDACTED]. She picked up the line and only heard static. Immediately thereafter, at 8:58am according to her caller identification system, Katherine received a call on her home phone, [REDACTED]. Katherine hurried to answer the call but only got a dial tone.
[REDACTED]

09/12/01 Lynnfield, MA

265D-NY-280350

09/12/01

SA [REDACTED] 9/11 Law Enforcement Privacy

REQ. #35-13

302 1166

000000625

265D-NY-280350
DCB:dcb

1

On 9/12/01, SA [REDACTED] of the Federal Bureau of Investigation was assigned a lead to contact the final telephone numbers called from the airphones onboard United Airlines flights #93 and #175. Subscriber information had been obtained by SA [REDACTED] prior to the assignment to SA [REDACTED].

Telephone number [REDACTED] was called from United flight #93. Subscriber information is [REDACTED] Amherst, NH. SA [REDACTED] contacted [REDACTED] at the above listed number. [REDACTED] reported that he had already been interviewed by Special Agent [REDACTED] of the F.B.I. [REDACTED] was apprehensive about discussing the information over the telephone and reportedly provided all he knew to SA [REDACTED].

Telephone number [REDACTED] was called from United Airlines flight # 175. Contact was made with Todd Bailey at the subscriber's home (Garnet "Ace" Bailey, [REDACTED] MA). See Bailey's FD-302.

Telephone number [REDACTED] was called from United Airlines flight #175. Contact was made with Todd Bailey at the subscriber's home (Garnet "Ace" Bailey, [REDACTED] MA). See Bailey's FD-302.

Telephone number [REDACTED] was called from United Airlines flight # 175. Mrs. Brian Sweeney, [REDACTED] Barnstable, MA, answered the telephone at the above number and stated that both she her mother in law, Mrs. Leonard Sweeney, 14 Crown Street, Spencer, MA, had already been contacted and provided all of their information to two female FBI agents on 9/11/2001. The two female agents came to Sweeney's home for the interview. No further interview was conducted.

REQ. #35-13

302 2100

000000626

9/11 First
Responder/Family
Privacy

-1-

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 09/12/2001

On September 12, 2001 SA [REDACTED] called Southern New England Telephone (SNET) Directory Assistance and spoke with Patty Canning in New London, CT. SA [REDACTED] caused a reverse search on telephone number [REDACTED] to be conducted. Canning confirmed that the subscriber was C. Lee Hanson of [REDACTED]. FBI San Francisco had advised that GTE Airfone had reported that the number [REDACTED] was called twice from UAL Flight 175.

An interview of Lee Hanson, of [REDACTED] conducted by FBI New Haven on 09/11/2001 revealed that Lee Hanson was telephoned twice by his son, Peter Hanson, during the hijacked flight.

9/11 Law
Enforcement
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Investigation on 09/12/2001 at New Haven, CT (telephonically)
File # 265D-NY-280350, 265D-NY-280350-NH Date 09/12/2001
by Special Agent [REDACTED]

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency.
REQ. #35-13 000000627
NH 1141

9/13/01

ELIZABETH GAIL HAYDEN, wife of September 11, 2001 Flight 175 UNITED AIRLINES passenger JAMES E. HAYDEN was interviewed at the HILTON HOTEL, East Boston, Massachusetts. Also assisting with the interview was Massachusetts State Trooper [REDACTED]

HAYDEN advised that her husband JAMES was the Chief Financial Officer for NETEGRITY of Waltham, Massachusetts. He was taking UNITED AIRLINES Flight 175 to Los Angeles with the Company's Chief Executive Officer BARRY BYCOFF on a business trip.

HAYDEN advised that BYCOFF was late arriving at the airport and that between that and being delayed getting through the security check point, he missed the flight. She stated that BYCOFF told her that he called her husband on his cell phone (HAYDEN's) 781-696-8999 using his cell phone [REDACTED]. She stated that BYCOFF told her that this call was made prior to Flight 175 taking off.

HAYDEN advised that her husband took a limo service to the Airport.

She provided the following background information regarding her husband:

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Residence:

[REDACTED]

Phone:

Navy blue double breasted blazer with blue and white checked polo shirt
Tan/green khaki pants
Brown tassel loafers

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Privacy

Clothing Worn:

9/11 Law
Enforcement
Privacy

9/12/01

East Boston, Massachusetts

265D-BS-280350

9/13/01

SA [REDACTED]

REQ. #35-13

302 4138

000000628

9/11 First
Responder/Family
Privacy

265D-BS-280350

ELIZABETH GAIL HAYDEN

9/12/01

2

Jewelry:

Black leathered Raymond Weil
watch
Glasses gold large lenses
turtle shell around rims
Wedding ring engraved
[redacted]

Scars or Marks:

Dog bite upper thigh
Uncertain which leg
Right shin small cut

Dentist:

DR. RON LEVENBAUM
Littleton Road
Westford, Massachusetts

Luggage:

Black computer bag
Black nylon carry-on with
logo Robert Stevenson
Atlantic black valise with
yellow felt ribbon

HAYDEN advised that she would like to receive an occasional written update on the status of the investigation.

REQ. #35-13

000000629

9/11 First
Responder/Family
Privacy

09/14/01

HAIDY KERSHAW, wife of victim RALPH KERSHAW, date of birth [REDACTED] Manchester, Massachusetts, telephone number [REDACTED], was advised of the identity of the interviewers (Trooper [REDACTED], Massachusetts State Police and SA [REDACTED] [REDACTED], Federal Bureau of Investigation) and the purpose of the interview. Other individuals present at this interview were ELAINE KERSHAW, RALPH KERSHAW's mother, ALAN KERSHAW, brother of RALPH KERSHAW and KRISTIN KERSHAW, RALPH's daughter. HAIDY KERSHAW then provided the following information:

HAIDY KERSHAW stated that her husband RALPH was traveling from Boston to Los Angeles with a stopover in Tokyo and then on to Singapore. HAIDY KERSHAW said she drove him to the airport and dropped him off at 6:20 am at the curbside. She did not accompany him to the gate. HAIDY KERSHAW stated that at 7:10 am RALPH KERSHAW called her and confirmed that he was on a flight to Singapore stopping in Tokyo. The entire flight was on UNITED AIRLINES. RALPH KERSHAW was traveling alone.

RALPH KERSHAW is a Marine Surveyor and he had two bags with him. One was a hard side plastic case that contained his surveying tools which included a plastic hammer, screwdrivers and a knife among other tools and he also had a black nylon softside luggage with rollers and handles similar to a flight attendant's bag. In this bag was an nano meter and a flashlight along with his personal clothing. Both bags had rollers on them. RALPH KERSHAW also had a black nylon carry-on briefcase. RALPH KERSHAW was dressed in khaki pants, white sneakers, red and navy polo shirt with a blue collar, belt, and black watch on his left hand. RALPH KERSHAW was seated in seat 22C.

RALPH KERSHAW has a sunspot on his left temple and a plastic plate as a result of a snowmobile accident in the left side of his head. RALPH KERSHAW went to the CHESTNUT GREEN DENTAL CLINIC on Route 114 in the mall in Danvers, Massachusetts.

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Enforcement
Privacy

09/12/01

Boston, MA

265A-NY-280350-302

09/12/01

SA [REDACTED]

REQ. #35-13

302 37/24

000000630

(01/26/1998)

FEDERAL BUREAU OF INVESTIGATION

Precedence: PRIORITY

Date: 09/13/2001

To: FBI HEADQUARTERS

From: FBI HEADQUARTERS

Approved By: [Redacted]

Drafted By: [Redacted]

Case ID #: 265D-NY-280350-HQ (PENDING)

Title: MULTI-STATE BOMBING

Synopsis: ICF #: HQ66

9/11 Law
Enforcement
Privacy

Details:

INFORMATION CONTROL FORM

Control Number: HQ66

Priority: PRIORITY Classification: SENSITIVE

Method of Contact: Telephone/Radio

Source: SA [Redacted]

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Affiliation: FBI TAMPA

Phone Number: [Redacted]

Information Received Date: 09/11/2001 Time: 12:30 PM

Prepared By: [Redacted]

Component/Agency: I&I/FEMA

Event: [Redacted] W/SECURITY OFFICE AT KENNEDY SPACE CENTER SPOKE WITH MR. HANSON [Redacted]. SAID HE RECEIVED PHONE CALL FROM SON PETER WHO WAS ON BOARD ONE OF THE HI-JACKED PLANES AND OVER HEARD

Event Date:

Time:

9/11 First
Responder/Family
Privacy

REQ. #35-13

HQ 18

000000631

References:

Categories:

Event Reviewed By: 9/11 Law
Lead Required?: NO Enforcement
Privacy

♦♦

REQ. #35-13

000000632

FEDERAL BUREAU OF INVESTIGATION

Precedence: IMMEDIATE

Date: 09/13/2001

To: Counterterrorism
Investigative Services
Boston
New York
Norfolk

Attn: SIOC

9/11 Law
Enforcement
Privacy

From: Sacramento
Squad 4
Contact: SA [redacted]

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: 265D-NY-280350-SC (Pending)

Title: TWIN TOWERS BOMBING;
MAJOR CASE 182

Synopsis: To respond to lead set by Norfolk

Reference: 265D-NY-280350-NF Serial 20

Details: Referenced EC, dated 09/12/2001, requested Sacramento to contact [redacted] had sent an e-mail message to [redacted] [redacted] who had in turn called the Norfolk Division. The e-mail message indicated that Brian Sweeney, a passenger on one of the hijacked flights, had contacted his wife while on board the plane and advised her that the plane was being hijacked and was going to the cockpit to see if he could help out. [redacted] told the Norfolk Office that Brian Sweeney's widow may reside in Boston, MA. Norfolk provided [redacted] contact information to Sacramento and requested Sacramento to interview [redacted] in order to locate Sweeney's widow.

Sacramento contacted [redacted] a civil service employee at the [redacted], telephone number [redacted]. [redacted] advised that Sweeney was scheduled to attend a conference in San Pedro, California from 09/11/2001-09/13/2001. While at the conference, [redacted] and other participants became aware of the hijackings. Attendees at the conference began to attempt to locate people who they thought may have been at risk. Commander Ed Bellini, of the Patuxent Naval Air Station, announced to the attendees that he had spoken with Brian Sweeney's wife. Bellini told the attendees that Brian Sweeney's wife had spoken with Brian Sweeney while he was on the flight. [redacted] provided contact information for

To: Counterterrorism From: Sacramento
Re: 265D-NY-280350-SC, 09/13/2001

Commander Ed Bellini as work telephone [REDACTED] and cellular telephone [REDACTED] also provided contact information for Sweeney's employer identified as Frank Brandes, Brandes Associates, work telephone [REDACTED] and cellular number [REDACTED] advised that he had visited a website and confirmed that Sweeney was on Flight 175.

Sacramento is providing this information to New York and Boston for informational purposes. Los Angeles is requested to contact Sweeney's employer Frank Brandes, Brandes Associates, work telephone [REDACTED] cellular number [REDACTED] obtain contact information for Brian Sweeney's wife, and forward this information to New York and Boston.

9/11
Personal
Privacy

To: Counterterrorism From: Sacramento
Re: 265D-NY-280350-SC, 09/13/2001

LEAD(s):

Set Lead 1:

COUNTERTERRORISM

AT WASHINGTON, DC

Read and clear.

Set Lead 2:

INVESTIGATIVE SERVICES

AT WASHINGTON, DC

Read and clear

Set Lead 3:

BOSTON

AT BOSTON, MA

For information Flight 175 passenger Brian Sweeney contacted his wife while on the flight to report the hijacking. Los Angeles is being requested to contact Sweeney's employer for information regarding Sweeney's address and forward the same to Boston.

9/11
Personal
Privacy

Set Lead 4:

LOS ANGELES

AT SANTA BARBARA, CA

Contact Frank Brandes, of Brandes Associates, work telephone [REDACTED] pager number [REDACTED] and obtain contact information for Brian Sweeney and forward same to Boston for interview of Sweeney's widow re cellular telephone call.

Set Lead 5:

NEW YORK

AT NEW YORK, NY

To: Counterterrorism From: Sacramento
Re: 265D-NY-280350-SC, 09/13/2001

Read and clear

Set Lead 6

NORFOLK

AT NORFOLK, VA

Read and clear.

♦♦

FEDERAL BUREAU OF INVESTIGATION

Precedence: IMMEDIATE

Date: 09/13/2001

To: Counterterrorism
Boston
New Haven
New York

Attn: UBLU/RFU

From: Tampa
Squad 6
Contact: SA [redacted]

9/11 Law
Enforcement
Privacy

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: 265D-NY-280350-TP (Pending)

Title: PENTBOMB;
TWIN TOWERS BOMBING;
MULTISTAT BOMBING;
AOT

9/11
Personal
Privacy

Synopsis: This identifies Connecticut parents of a victim on one of the hijacked planes who advised his parents by cellphone that he heard the hijackers say eight planes were being hijacked.

Details: On 09/11/2001, [redacted] SGS Security, Kennedy Space Center (KSC), FL, a frequent contact of the Tampa Division whose company has a contract for security at KSC, advised the Brevard RA of the Tampa Division that the KSC received a telephone call from Mrs. [redacted] (not further identified), at [redacted]

Mrs. [redacted] advised that EUNICE and LEE HANSEN, of telephone number [redacted] a Trumbull, Connecticut, exchange, received a cellular telephone call from their son, PETER HANSON, who was a passenger on one of the airliners hijacked from Boston which was flown into the World Trade Center. According to Mrs. [redacted] PETER HANSON told his parents that he overheard the hijackers talking about eight planes being hijacked.

[redacted] of the Federal Emergency Management Agency (FEMA), who was working in SIOC, was advised 09/11/2001 of the report that eight planes were hijacked.

9/11 First
Responder/Family
Privacy

To: Counterterrorism From: Tampa
Re: 265D-NY-280350-TP, 09/13/2001

LEAD(s) :

Set Lead 1: (Adm)

COUNTERTERRORISM

AT WASHINGTON, DC

None. For information.

Set Lead 2: (Adm)

BOSTON

AT BOSTON, MASSACHUSETTS

None. For information.

Set Lead 3:

NEW HAVEN

AT TRUMBULL, CONNECTICUT

Interview the parents of victim PETER HANSON for further information, if available, about what he overheard the hijackers say. Report results by FD-302 to SIOC and to Tampa.

Set Lead 4: (Adm)

NEW YORK

AT NEW YORK, NEW YORK

None. For information.

CC: 1 - 99/11 Law Enforcement Privacy

♦♦

To: Washington Field From: Washington Field
Re: 265D-NY-280350-WF, 09/14/2001

♦♦

(01/26/1998)

FEDERAL BUREAU OF INVESTIGATION

Precedence: IMMEDIATE

Date: 09/15/2001

To: BOSTON

Attn: [REDACTED]

From: BOSTON

Approved By: [REDACTED]

Drafted By: [REDACTED]

Case ID #: 265D-NY-280350-BS (PENDING)

9/11 Law
Enforcement
Privacy

Title: TWIN TOWERS
OO:NY

Synopsis: ICF #: BS2

Details:

INFORMATION CONTROL FORM

9/11 First
Responder/Family
Privacy

Control Number: BS2

Priority: IMMEDIATE Classification: UNCLASSIFIED

Method of Contact: Telephone/Radio

Source: JOHN & LOUISE SWEENEY

Affiliation: [REDACTED]

Phone Number: [REDACTED]

Information Received Date: 09/11/2001 Time: 10:15 AM

Prepared By: [REDACTED]

Component/Agency: I&I/FBI

Event: CALLER TO FBI BOSTON JOHN SWEENEY AND MOTHER LOUISE SWEENEY SAID HIS BROTHER BRIAN DAVID SWEENEY, 39 YEARS OLD, CALLED HER THIS MORNING AT 858 FROM HIS CELL PHONE, 508-726-7377, TO REPORT HIS PLANE HAD BEEN HIJACKED. AMERICAN AIRLINES FL 767 OUT OF BOSTON THIS MORNING. HIS CONVERSATION WAS SUBDUED. HE AND OTHER PASSENGERS WERE

REQ. #35-13

BS 1337

000000643

GOING TO STORM THE COCKPIT. HE HUNG UP.

Event Date: 09/11/2001 Time: 10:15 AM

References:

Categories: TIME LINE INFORMATION

Event Reviewed By:

Lead Required?: YES

9/11 Law
Enforcement
Privacy

REQ. #35-13

000000644

LEAD (s) :

Set Lead 1:

BOSTON

9/11 Law
Enforcement
Privacy

AT BOSTON, MA

Lead Control Number: BS2
Assigned To ' [REDACTED]' on 09/11/2001 at 11:09 AM

INTERVIEW JOHN AND LOUISE SWEENEY

♦♦

REQ. #35-13

000000645

(01/26/1998)

FEDERAL BUREAU OF INVESTIGATION

Precedence: PRIORITY

Date: 09/15/2001

To: CHICAGO

Attn: [REDACTED]

From: CHICAGO

Approved By: [REDACTED]

9/11 Law
Enforcement
Privacy

Drafted By: [REDACTED]

Case ID #: 265D-NY-280350-CG (PENDING)

Title: TWINBOMB

Synopsis: ICF #: CG19

Details:

INFORMATION CONTROL FORM

Control Number: CG19

Priority: PRIORITY Classification: UNCLASSIFIED

Method of Contact: Telephone/Radio

Source: SA [REDACTED] WRA, UNITED AIRLINES OPERATIONS

Affiliation: FBI

Phone Number:

Information Received Date: 09/11/2001 Time: 10:20 AM

Prepared By: [REDACTED]

Component/Agency: I&I/FBI

Event: UNITED AIRLINES REPORTED PASSENGER PETER HANSON (FLIGHT 175) CALLED [REDACTED] BRIDGEPORT, CT WHILE THE PLANE WAS STILL ON THE GROUND. HANSON CALLED USING A CELL PHONE. HANSON TOLD [REDACTED] HE HAD JUST SEEN A STEWARDESS SHOT. [REDACTED] CALLED UNITED AIRLINES CALL CENTER, DICKINSON, ND AFTER HE SAW ON TV WHAT

REQ. #35-13

CG 35

000000646

HAD HAPPENED IN NEW YORK CITY. THE CUSTOMER SERVICE REP IS
9/11 Personal Privacy AT
HOME.

Event Date: 09/11/2001 Time: 10:20 AM

References:

Categories: TIME LINE INFORMATION WITNESS

Event Reviewed By:

9/11
Personal
Privacy

Lead Required?: YES

REQ. #35-13

000000647

LEAD (s) :

Set Lead 1:

CHICAGO

AT CHICAGO, IL

Lead Control Number: CG19

Assigned To " [REDACTED]" on 09/11/2001 at 11:58 AM

9/11 Law
Enforcement
Privacy

SET LEAD NORTH DAKOTA TO INTERVIEW [REDACTED] TO GET INFO ON THE CALL RECEIVED.

Set Lead 2:

CHICAGO

AT CHICAGO, IL

Lead Control Number: CG19-A

Assigned To " [REDACTED]" on 09/11/2001 at 12:00 PM

9/11
Personal
Privacy

SET LEAD FOR HARTFORD TO INTERVIEW [REDACTED] RE CALL.

♦♦♦

REQ. #35-13

000000648

(01/26/1998)

FEDERAL BUREAU OF INVESTIGATION

Precedence: PRIORITY

Date: 09/16/2001

To: CHICAGO

From: CHICAGO

Approved By: [Redacted]

Drafted By: [Redacted]

Case ID #: 265D-NY-280350-CG (PENDING)

9/11 Law
Enforcement
Privacy

Title: TWINBOMB

Synopsis: Lead Control #: CG19

Details:

INFORMATION CONTROL FORM - DISPOSITION

Lead Control Number: CG19

Disposition: SPOKE TO [Redacted]

CALLED AND SAID PETER HANSON ON FLIGHT THAT WAS BEING HIJACKED; HANSON CALLED FATHER, LEE HANSON, WHO CALLED [Redacted] SAID A STEWARDESS WAS SHOT AND PLANE WAS GOING TO CRASH; DOESN'T KNOW WHERE PLANE WAS; SPOKE TO LEE HANSON (FATHER), PETER HANSON CALLED TWICE WHILE ON PLANE; ATTENDANT STABBED AND PLANE MIGHT CRASH; SAID HAD KNIVES AND MACE AND MAYBE A BOMB; NO NATIONALITY NOTED; 2 AGENTS ARE ON WAY TO INTERVIEW FAMILY NOW.

Lead Reviewed By: [Redacted]

9/11
Personal
Privacy

Lead Completed Date: 09/11/2001

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REQ. #35-13

CG 937

000000649

9/11 First Responder/Family Privacy

9/22/01

On September 18, 2001, MARY TRAIN, sister of JAMES MICHAEL ROUX who was aboard United Flight 175, [REDACTED], Portland, Maine, telephone number [REDACTED] was advised as to the identity of the interviewing agent and the nature of the interview. TRAIN advised as follows:

JAMES MICHAEL ROUX leaves behind two sons from different marriages, as well as his mother, CONNIE SCULLARA, telephone number [REDACTED] in Maine. ROUX was described by TRAIN as follows:

Race:	White
Sex:	Male
Date of Birth:	July 29, 1959
Place of Birth:	New London, Connecticut
Social Security Number:	006-64-4295
Height:	6' 2"
Weight:	180 pounds
Hair:	Brown/gray, balding on top
Eyes:	Brown
Address:	One Exchange Street Portland, Maine
Phone Number:	(207) 842-4086
Occupation:	Self-employed attorney
Business Address:	377 Fore Street Portland, Maine
Phone Number:	(207) 772-3669
Cell Phone Number:	(area code unknown) 408-2258
Miscellaneous:	Graduate of Bowdoin College

TRAIN advised that ROUX was traveling from Boston, Massachusetts, to Los Angeles, California, and then on to Thailand. ROUX's ethnic background is French and Irish. He traveled with two large black oversized duffle bags, soft in nature with wheels. He also had a black carry-on with a shoulder strap. His dentist information would be available from Dr. THOMAS DOLAN, Weathersfield,

9/18/01 Boston, MA (telephonically)

Boston, MA

(telephonically)

265A-NY-280350

9/22/01

SA 9/11 Law Enforcement Privacy

REQ. #35-13

302 23425

000000650

265A-NY-280350

MARY TRAIN

9/18/01

2

Connecticut.

TRAIN was not sure exactly what her brother was wearing when he boarded United Flight 175, but stated it would be one of two sets of clothing. The first option would be blue denim jeans, belt, dark green LL Bean short sleeve polo shirt with a collar, or khaki pants and white oxford shirt. This white oxford shirt would have an Andover, Massachusetts, shop label on it. He

was wearing a dark blue Braeburn Golf baseball hat with white letters. He was wearing penny loafer shoes. ROUX always wore an expensive Baume&Mercier watch. He also had a space between his two front teeth.

ROUX had recently closed his business in Portland, Maine, and was going on a few months rest and relaxation (R&R). He was traveling from Los Angeles to Thailand via Thai Air. This was a vacation he had spent many months planning it. He had a round trip ticket, but no return date. He was traveling by himself. He took a limousine from his friend's house in Winchester, Massachusetts, to get to Logan Airport on the morning of September 11, 2001.

TRAIN knew of no threats made toward her brother. ROUX had recently spent one week with his sister, MARY TRAIN, before he was to go on his vacation. His last known phone call was via his cell phone to a woman in Thailand. This call was made prior to getting on the airplane. TRAIN did not believe her brother had made any cell calls from United Airlines Flight 175 while it was in the air.

ROUX had married and divorced two times. His first wife

9/11 First Responder/Family Privacy

ROUX was traveling with approximately \$15,000 in cash.

REQ. #35-13

000000651

265A-NY-280350

MARY TRAIN

9/18/01

3

This money was in a royal blue pencil bag.

REQ. #35-13

000000652